

Endura Stone Warranty Information



Balustrades Railing Systems Lifetime Limited Warranty

The following warranty applies to balustrade railing systems manufactured by BalustradeandRailing, including, but not limited to, the following balustrade systems: The Cambridge Series, The Huntington Series, The Charleston Spindle Series, The Savannah Spindle Series and The Lexington Spindle Series. BalustradeandRailing provides a Lifetime Limited Non-Transferable Warranty against defects in materials and workmanship when used and installed under recommended conditions.

Limitations

Purchaser and installer[s] must inspect each and every piece prior to installation. Purchaser and installer[s] waive any and all defects which could have been discovered by reasonable inspection prior to installation.

Failure to follow BalustradeandRailing's storage and handling instructions and/or installation instructions will void this limited warranty.

The sole obligation of BalustradeandRailing under this warranty is to repair or replace a defective product and it shall not be responsible for freight charges and/or labor costs for installation.

BalustradeandRailing shall have no liability to any person or company for incidental or consequential damages including, but not limited to, labor, finishing, parts damaged by freight carriers, installation, lost profits or lost sales.

Purchaser may claim no deduction, credit or set-off against any amount owed to BalustradeandRailing without the express prior written consent of warrantor.

The foregoing warranty is exclusive and in lieu of any and all other warranties, whether written, oral, express or implied, including any warranty of merchantability or fitness for purpose.

Claims

In the event that a claim is made under this warranty, BalustradeandRailing shall have the right to have its agent(s) or representative(s) inspect the part in question and determine, in its sole discretion, that the part supplied is defective.

BalustradeandRailing will repair or replace said defective part if returned, freight prepaid, by purchaser . All claim returns must be approved in advance in accordance with BalustradeandRailing's policies and procedures.